

Volunteer Opportunities

The Soul of California Pacific Medical Center

AT CALIFORNIA PACIFIC MEDICAL CENTER, we believe in the power of medicine. We research the most up-to-date treatments, hire and work with the most qualified individuals, and practice the most modern, innovative medicine available. But we also believe that medicine alone is only part of the solution. That's why we look intently at each individual case and treat the whole person, not just the illness. Because medicine can transform a body. But going beyond medicine can transform a life.

California Pacific Medical Center's volunteers are vital contributors to our mission. We are honored that one thousand people devote 100,000 hours each year to help us go beyond medicine. Our volunteers work at our four campuses, as well as at Coming Home Hospice and the Victorian House Thrift Shop. Our volunteers are focused on enhancing the experience of our patients and visitors through thoughtful service. They also assist California Pacific staff members so additional attention may be paid to patient care and safety. More than half of our volunteers are involved in direct patient contact.

Getting Involved Is Rewarding!

Our volunteers always tell us that their work is truly gratifying. They are caring individuals dedicated to lifting people's spirits and providing compassionate, high-quality service to patients, visitors, staff and each other. California Pacific Medical Center volunteers do many things like work at the café, help out in the gift shop and the Victorian House Thrift Shop, or answer questions and direct visitors at our campus information desks.

Are you looking for a way to get involved?

When you become a California Pacific Medical Center volunteer, you will help fulfill our mission

to serve our community in a compassionate and respectful environment. As a volunteer, you will enjoy the support and friendship of others like you who care and want to make a difference. In addition, you'll receive the following benefits:

- A free lunch in the café on your day of service
- Free coffee, tea, or soda in the cafe or cafeteria on your day of service
- Discounts at the California Pacific Medical Center cafeterias and gift shops
- A free flu shot each fall from our Occupational Health Department
- Free validated parking on any California Pacific Medical Center campus during your hours of service
- Opportunities to attend continuing education programs at California Pacific Medical Center
- An invitation to our annual volunteer recognition event

All California Pacific Medical Center volunteers must:

- Be at least 14 years old
- Attend a two-hour new volunteer orientation
- Pass a two-part tuberculosis skin test (PPD) and have a blood test for immunity to rubella and rubeola (measles) and mumps. These tests are provided by the hospital at no cost to you.
- Receive your clearance in response to a background criminal record check
- Complete transport training. This involves touring the campus where you will be working.
- Volunteer a minimum of 100 hours, at least 2-3 hours a week. Preliminary steps include attending orientation, interviewing, and completing training specific to the assigned department.

(OVER, PLEASE)

Examples of the volunteer positions that enhance patient and staff satisfaction:

- Emergency Department patient advocate and unit assistant
- Liver Transplant escort
- Volunteers interacting with patients in the Skilled Nursing Facility, activities therapy
- Invasive Cardiac Catheterization lab volunteer (monitors patient progress, keeps information flowing between patients, staff and family members)
- Coming Home Hospice patient visitor, kitchen assistant and receptionist
- Ambulatory Care recovery room volunteer
- Patient menu consultants
- Patient manicurist
- Our volunteers also assist in surgical waiting rooms, nursing units at the Alzheimer residence, stroke survivors and breast cancer peer-to-peer support groups as well as at the information desk and in gift shops.



*California Pacific
Medical Center*

A Sutter Health Affiliate
With You. For Life.

**P.O. Box 7999
San Francisco, CA 94120-7999**

California Campus
3700 California Street

Davies Campus
Castro & Duboce

Pacific Campus
2333 Buchanan Street

St. Luke's Campus
3555 Cesar Chavez Street

415-600-6000 MAIN PHONE
888-637-2762 PHYSICIAN REFERRAL

www.cpmc.org/beyondmedicine

THANK YOU FOR THE OPPORTUNITY TO SHARE INFORMATION ABOUT CALIFORNIA PACIFIC MEDICAL CENTER'S SERVICES WITH YOU. PLEASE ACCEPT OUR SINCERE WISHES FOR YOUR GOOD HEALTH.

California Pacific Medical Center. Beyond Medicine.

California Pacific Medical Center is one of the largest private, not-for-profit, academic medical centers in Northern California and is a Sutter Health affiliate. As a tertiary referral center, the Medical Center provides a wide variety of services, including acute, post-acute and outpatient hospital care; home care and hospice services; preventive and complementary care and health education.

Through our medical education program and our Research Institute, physicians are able to bring health care innovation to the bedside. We go beyond medical care and provide our patients with services like disease counseling, family support and wellness treatments. And we reach deep into our community to provide education, screening, and financial support in some of the city's most underserved areas.

Tell Us Your Story

We truly appreciate your time and input toward helping us go beyond medicine. We invite you to share your health care experience connected with California Pacific Medical Center at www.cpmc.org/beyondmedicine.